

NHS SOUTHEND CLINICAL COMMISSIONING GROUP (CCG)

Report for People Scrutiny Committee

1.0 Purpose of Report

To update the committee on two aspects of the CCG's work: Progress on the GP services at St Luke's Health Centre and the development of a new service co-located with A&E at Southend Hospital.

2.0 St Luke's: The GP service contract

2.1 NHS England has overseen a procurement process to select the provider of the GP service currently delivered from the St Luke's Health Centre. Virgin Care Services Limited has been identified as the preferred bidder to take on the running of the centre from Friday 1 April 2016.

2.2 As the GP practice is co-located with the walk-in service, registered patients can currently access a GP at the St Luke's Health Centre between 8am-8pm, 365 days a year (the hours the walk-in service operates). However, the walk-in service ends on 31 March 2016.

2.3 The new GP service will not offer the same opening hours as the current walk-in service. It will, however, be fully open during core hours (8am-6.30pm week days) and also offer some extended hours during the week too. It will also offer three hours on Saturday and three hours on Sunday.

2.4 The new service will be for registered patients only. By removing the walk-in service from St Luke's Health Centre, there will be additional capacity within the GP service which means the patient list can be re-opened.

2.5 NHS England, supported by CCG staff, ran a number of drop-in clinics at St Luke's Health Centre to give patients and residents the opportunity to find out more about the new GP service and offer their views or ask questions.

3.0 St Luke's: Additional Services

3.1 NHS Southend Clinical Commissioning Group has created a Task and Finish group to help inform decisions around additional local health and wellbeing services to be delivered from the new St Luke's Health Centre when it opens. The group includes local stakeholders such as residents, patient representatives and local councillors.

3.2 The CCG is holding a public engagement event at Temple Sutton Primary School on Thursday 11 February. This will enable local people to review information about different services and offer their own views and what should be delivered in the local area.

4.0 St Luke's: New Premises

4.1 A review of potential locations for new premises is underway. The Projection Initiation Document (PID) has been agreed with NHS England and the business case for the preferred option will be presented to the CCG's March Governing Body

meeting for discussion and agreement.

5.0 New service co-located with A&E

- 5.1 The CCG together with Southend University Hospitals NHS Foundation Trust has established a project board and three work streams to take the project forward into a pilot phase.
- 5.2 The board has agreed the clinical model, detailed service specification, first draft activity and financial model. Job descriptions are currently being reviewing for key roles including the navigator, and the implementation of the IT system is being progressed which would support direct booking.
- 5.3 We have engaged patient involvement groups through both CCGs to provide support and communication with patients.

6.0 Conclusion

Members of the People Scrutiny Committee are asked to note this report.